Drain-Net Technologies LLC - Terms and conditions for Traptex purchase

By purchasing the Traptex Product, the customer agrees to the following terms and conditions:

1. **Definitions:**

1.1. **Customer.** "Customer" and "Customers" means, individually and collectively, purchasers of Products that are end users of the Products.

1.2. **Product.** "Product" and "Products" means, individually and collectively, the Traptex products sold by Drain-Net Technologies hereto and any other products that Drain-Net Technologies, in its sole discretion, decides to add to this Agreement.

2. End User Agreement: Customer must provide the company name and complete address of where the product will be installed. Customer agrees that this product will not be used in a hospital and will not be shipped outside of the USA. If Drain-Net Technologies LLC becomes aware of a violation prior to shipping the product, the order will be canceled, and the customer will be refunded minus credit card fees.

3. Product Liability Indemnification: The Customer shall indemnify and hold Drain-Net Technologies LLC harmless from and against any liability, damage, loss, cost, or expense (including, without limitation, reasonable attorney's fees and expenses necessary to consider, advise, and defend) (collectively, "Liability"), that arises out of or results from: (a) any claims, including claims for property damage, personal injury, or death to the extent that such claims arise directly or indirectly out of, or as a consequence of, the installation of a Product; (b) any claims, including claims for property damage, personal injury, or death, to the extent that such claims are based upon any wrongful or negligent act or omission by Customer (or its employees or agents).

4. Limitation of Liability: Under no circumstances will Drain-Net Technologies LLC be liable to the Customer for special, incidental, indirect, punitive, or consequential damages for any reason. "Consequential damages" includes, without limitation, business interruption; loss of use, revenue, reputation or data; loss or damage to property or equipment; and environmental clean-up.

5. Awareness Materials: I agree that the provided Educational Awareness Signs will be posted near every product installation. Replacement signs available as needed.

6. **Returns:** Traptex units are custom-sized for each customer's specific toilet model. For this reason — and due to sanitary handling requirements — **we're unable to accept returns on Traptex products.** Please contact us before ordering if you need help confirming compatibility.

Company name & address where Traptex is being installed: _____

Name (printed): _____ Purchasing Company: _____

Customer Signature: _____ Date: _____

Traptex will not be shipped until we have a signed copy of this page. Please sign and send a copy to orders@drainnet.com.